



City of Flint Water FAQ's

City of Flint Water System Facts	<u>TOPIC</u> Questions for recent violation notice
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- **Q: Is water from the Flint River safe to drink?**
- **A: Yes.** The water meets the EPA regulatory standards that say it is safe to drink.

- **Q: What caused the recent violation?**
- **A:** The average results from quarterly testing were above the Maximum Contaminant Level (MCL) for Total Trihalomethane (TTHM).

- **Do I need to boil my water?**
- **No.** This is not an emergency. If this were an emergency you would have been notified within 24 hours.

- **Q: If I have consumed water that was above the contaminant level, am I in danger of health concerns?**
- **A:** If you have a severely compromised immune system, have an infant, or are elderly, it is recommended that you talk to a health care provider. People who drink water that is over the MCL for many, many years may have an increased risk of health concerns.

- **Q: Where can I get additional information from an official source?**
- **A:** Additional information about water safety can be found at the following EPA website <http://water.epa.gov> or by calling the EPA Safe Drinking Water Hotline (800) 426-4791.

- **Q: How will I know if disinfection byproducts are in my drinking water?**
- **A:** When routine monitoring indicates that disinfection byproduct levels are above the MCL, the City must take steps to reduce the amount of disinfection byproducts so that they are below that level. Water suppliers must notify their customers as soon as practical, but no later than 30 days after the system learns of the violation. Flint's violation notice was dated December 16, 2014 and was received by officials that week.

- **Q: Is the contaminant level still too high?**
- **A:** Seven of eight test sites are below the MCL, one area in the 2500 block of Flushing has still tested above the MCL and is being addressed.

- **Q: How is the City correcting the problem?**
- **A:** A written plan was presented to the DEQ that addresses all of the areas involved in the water system. This plan includes valve replacements in the system, hydrant flushing, and improving our treatment process. Each of these has contributed to correcting the violation. The full plan can be found on the City of Flint's website, cityofflint.com

- **Q: Is this problem unique to the City of Flint and the use of the Flint River?**
- **A: No.** This is an issue faced by all water treatment and distribution systems that use chlorination as a means of disinfecting water.

- **Q: What number can I call if I have any questions about my water?**
- **A: Howard Croft, Public Works Director at 810-766-7346 x 2043.**