

FREQUENTLY ASKED QUESTIONS

WHERE SHOULD I PUT MY TRASH, RECYCLING, AND COMPOST?

We will be providing services for trash, recycling, and compost materials all on the same day following the service map (located in this brochure and our website). It is best to have the three different materials at least 3 feet apart from each other for easy identification for the crews when collecting. Place them on the curb and away from vehicles and mailboxes.

WHEN WILL MY TRASH, RECYCLING, AND COMPOST BE PICKED UP? WHY DOES THE TIME OF SERVICE CHANGE?

We will follow the service map (located in this brochure and our website) to collect your trash, recycling, and compost materials. Trash and Recycling services are weekly year round. Compost is collected on the same service day from April 1st through November 30th.

Our trucks operate inside the city from **7am** until **7pm** on your service day. If you have not received your service by 7pm on your scheduled service day, you can go to our website www.PriorityWaste.com/cities-we-serve/flint and report the missed stop or call us at **(586)228-1200** after 8am the next day.

YOUR SERVICE TIME MAY CHANGE FROM WEEK TO WEEK. IT IS BEST TO PLACE YOUR MATERIALS AT THE CURB AFTER 6PM THE NIGHT BEFORE YOUR SCHEDULED SERVICE DAY.

HOW DO I SCHEDULE A BULK ITEM PICK UP?

Items that will not fit into a 96 gallon or smaller cart or container because of size, can still be picked up on the regularly scheduled service day as long as they are placed at the curb. Residents are not required to call ahead and schedule a bulk item pickup. Bulk items to be picked up shall include but not be limited to, washers, dryers, microwave ovens, stoves, hotwater heaters, carpet and pads cut into 4ft sections and under 60lbs, furniture, storm doors and windows, lawn furniture, as well as other items. If you are unsure if we will collect it, please call us at **(586)228-1200**.

WHAT HAPPENS WHEN A HOLIDAY FALLS ON OR BEFORE MY SERVICE DAY?

In the event a holiday falls on or before your collection day, your collection day will be move to the following business day. Holidays that affect your service are **New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day**. If a holiday falls on a weekend day, your collection day will not be affected.

MORE QUESTIONS?

Visit www.PriorityWaste.com or
www.PriorityWaste.com/cities-we-serve/flint
Or call **Priority Waste's Customer Service Line** at **(586)228-1200**

