

Utility & Prevention Assistance

Affordable Connectivity Program (ACP)

A federal program that assists eligible households in paying for their monthly Internet bill. For eligibility information, please visit the Michigan Public Service Commission website. To apply for the program, visit the Universal Service Administration's Affordable Connectivity Program website.

Affordable Connectivity Program Website [Link](#)

Michigan Public Service Commission Website [Link](#)

Consumers Energy (CARE Program)

CARE is a 24 month affordable payment plan that helps you stay on top of your energy bills. As a CARE member, you will receive the following benefits: Affordable fixed monthly bill. Any past due balance you might have will be gradually forgiven as a reward for on time payments

Website [Link](#)

Genesee County Community Action Resource Department

601 N. Saginaw St.

Suite 1B

Flint, MI 48502-2009

Telephone 810-232-2185

FAX 810-762-4986

Hotline 810-768-4675

Website [Link](#)

Low-income Households Water Assistance Program (LIHWAP)

Website [Link](#)

The Low-Income Household Water Assistance Program (LIHWAP) is a temporary emergency program to help low-income households pay overdue water and wastewater bills. Michigan received emergency funding from Congress to administer this program. This program is available to low-income homeowners or renters.

Eligibility

Qualified water bill account holders **must**:

- Be a residential account.
- Be in arrears or disconnect status.
- Be under 150% Federal Poverty Level and/or actively receiving Family Independence Program/Temporary Assistance for Needy Families (FIP/TANF), Food Assistance Program/Supplemental Nutrition Assistance Program (FAP/SNAP), State Emergency Relief (SER), Social Security Supplemental Income (SSI).

How to Apply

Please contact your local [CAA](#) to apply for assistance. Website [Link](#)

Michigan Homeowner Assistance Fund (MIHAF)

Website [Link](#)

Who Is Eligible?

- Homeowners with household incomes less than 150% of Area Median Income (AMI)
- Homeowners who own and occupy the property as their primary residence • Homeowners must have and explain a financial hardship directly related to COVID-19 on or after **January 21, 2020**

Up to \$25,000 Grant Per Household to Pay:

- Delinquent mortgage/housing expenses, including property tax and insurance escrow shortages

- Delinquent land contract payments, mobile home consumer loan payments or mobile home park lot payments
- Delinquent property taxes
- Delinquent condominium/homeowners' association fees
- Delinquent homeowner's insurance,
- Delinquent utilities, gas, electric, water, sewer
- Delinquent internet broadband services

Michigan Dept. of Health and Human Services

MiBridges program helps apply for many benefits such as food assistance, cash assistance, child development, healthcare coverage and more.

810-760-2200

Website [Link](#)

Salvation Army

The Salvation Army's Social Services Department administers the Comprehensive Emergency Assistance Program. This program assists families and individuals with emergency needs for which there are no public forms of assistance.

- Assistance with Utility Shut-off Notices Please call 810-232-2196 starting at 8:30am
- Assistance with Evictions/Foreclosures- Please call 810-232-2196 starting at 8:30am
- Emergency Financial Assistance
- Supplemental Food Assistance
- Pathway of Hope
- Bus Passes
- Mentoring Services
- Budget Counseling
- Information & Referrals
- Camps for Youth & Families
- Seasonal Assistance (Thanksgiving & Christmas)

211 W. Kearsley Street

Flint, Michigan 48502

(810) 232-2196

Water Residential Assistance Program (WRAP)

The Water Residential Assistance Program provides funding to eligible, low-income households. Funding is provided by the Great Lakes Water Authority and is administered in partnership with local community action agencies

810-510-9727

Website [Link](#)

Energy Assistance

Consumer Energy Helping Neighbors Program

If you're ready to save money and energy, but don't have room in your budget for improvements, we may be able to help. You could qualify for our free in-home energy assessment and upgrades.

Website [Link](#)

(877)448-9433

Call 211

Michigan 2-1-1 is an easy way to find help of all kinds, right in your community.

Website [Link](#)

Salvation Army

Assistance with Utility Shut-off Notices Please call 810-232-2196 starting at 8:30am

For information on our financial assistance intake process (by appointment only), please call 232-2196.

National Energy Assistance Referral (NEAR) project

1-866-674-6327

energy@ncat.org

MI Bridges

Provides help or assistance for emergency housing, utility, and burial situations.

Website [Link](#)